

August 9, 2020

Attention,

At WCA, our highest priority during the COVID pandemic continues to be the health and well-being of our customers and staff. In recent days, several of our residential drivers from our South Houston Hauling Division have been impacted by the COVID-19 virus. In accordance with recommended CDC guidelines, the helpers and other drivers who have been in close contact with these drivers are being quarantined.

Area Affected

Our South Houston Hauling Division, which provides waste collection services South of 290, up through downtown, and as far south as Missouri City, Texas, has been impacted by these health precautions. In addition, our Bay City Hauling Division has also been impacted, which handles the City of Bay City, Wharton, Eagle Lake and Kendleton. **All other Divisions of WCA/VF Waste Services will continue to operate business as usual.** If your community resides in our South Houston or Bay City Hauling Division's geographical boundary, it is possible your regular collection services will be temporarily affected. We are confident our collection crews will be back to full staffing shortly and any service disruption will be minimal.

Curbside Services

Effective August 10, 2020

[WCA](#) is not making changes to curbside service. However, you may experience delays with your regular curbside service.

Back Door Services

Effective August 10, 2020

WCA is not making changes to back door service. However, you may experience delays with your regular back door service.

Recycle Services

Effective August 10, 2020

WCA is suspending recycle service at this time.

Bulk Services

Effective August 10, 2020

WCA is suspending bulk service at this time.

Please note that any suspended services will not be made up or pushed to another service day.

WCA/VF Waste services made these decisions in furtherance of our health and safety commitment to our community and the WCA family. We thank you for your partnership and for your patience and continued trust in WCA/VF Waste Services.

Please take care and be safe.

Areas not affected are:

City of Missouri City

City of Stafford

City of Fulshear

City of Piney Point Village

City of Hunters Creek Village

City of Spring Valley Village

City of Hilshire Village

Communities not affected:

Remington MUD 1

Harris County MUD 434

Thank you,

WCA South Houston Hauling Management

WCA Bay City Hauling Management